
Justin Pfenning

320 Sprucewood Rd.
Lake Mary, FL 32746

Cell: 850.212.6614
Email: justin.pfenning@gmail.com

Technical Skills

I am proficient in C, C++, Java, MFC, Pro*C, PHP, ASP, JSF, Oracle, MySQL, MS SQL, Informix, HTML, XML, JavaScript, jQuery, CSS, Linux/Unix, Objective-C, JDBC, database technologies, security principles, and mobile development.

Experience

Manager of Software Development August 2017 – Present
Frontline Insurance

- Responsible for managing 15 developers, 4 of which are off-site.
- Responsible for all phases of the development process.
- Manage technical lines of communication for outside, third-party companies
- Help set project roadmaps for large scale initiatives.

Lead Portals Developer February 2017 – August 2017
Frontline Insurance

- Team lead for the Portals Projects, which is the agent and customer facing websites
- Collaborate with other teams on best practices and standards.
- Project was Angular front-end with a Gosu (Java) backend

Senior Software Engineer (Team Lead) October 2011 – January 2017
Oracle

- Member of the AD team – responsible for Oracle patching applications including their custom near-zero-downtime patching application ADOP.
- Team Lead since March 2016 and was responsible for managing temporary staff resources.
- Primary point of contact for virtual team and would train them and provide guidance.
- Wrote end-of-year reviews for each virtual team member on their impact to the team and Oracle.

Owner/Founder May 2016 – present
JustinPfenning.com

- Created sbnViewer and it went live on the Apple App Store on June 9, 2016.
- Created SBN Viewer went live on the Google Plat Store on September 27, 2016.
- The apps are written in Objective-C (iOS version) and Java (Android version).

Lead Software Engineer (Technical Specialist II) February 2007 – October 2011
American Automobile Association (AAA) National Office

- Team Lead since 2009 for their flagship roadside assistance software team.
- Interviewed over 100 people for various developer/support roles.
- Led a team of over 10 people, including developers, QA, and a DBA.
- Wrote yearly reviews for each team member and provided weekly progress to management
- Traveled periodically to various clubs and presented at AAA conferences.
- Primary point of contact for after-hours support.

Web Programmer July 2006 – February 2007
Orlando Utilities Commission (OUC)

- Responsible for programming the internal web site using ASP, PHP, and JavaScript
- Came up with solutions to customer problems and coded those solutions.
- Worked with management and analysts to further develop features on the site.
- Trained co-workers on how to use this system.

Web Developer / Coder December 2004 – June 2005
FSU's Center for Ocean - Atmospheric Prediction Studies (COAPS)

- Gathered requirements for website.
- Designed, created, and developed website using PHP, CSS, JavaScript, and HTML.
- Created a separate administration site where administrators can login and make changes.
- Worked in a team with only one additional person from inception to finished product.
- Website = <http://CoastalClimate.org/> (though it has changed since we first finished)

Java Teacher August 2004 – May 2005
Florida State University Computer Science Department

- Designed, created, and gave lectures and various assessments to 49 students
- Graded assessments/tests and assigned overall grades for course.
- Handled and solved problems without guidance.
- Managed day-to-day duties of class.

Web Developer / Coder May 2003 – June 2004
State of Florida's Division of Emergency Management

- Designed, created, and updated static and dynamic web pages using ASP.
- Coded applets and executables in Java and C.
- Created and updated databases using SQL Server.
- Trained staff members on using DreamWeaver MX.

Web Master August 2001 – May 2003
Florida State University's School of Nursing

- Primary point of contact for everything related to the School of Nursing website.
- Troubleshoot common computer problems for the FSU School of Nursing faculty, staff, and students.
- Created, updated, and maintained several websites the School of Nursing used.
- Primarily used JavaScript, HTML, and ASP.

Education

August 1999 – May 2003

Florida State University

- Bachelors Degree in Computer Science
- Mathematics Minor
- Bright Futures Scholar